



March 24, 2020

Dear Valued Guest,

We recognize that you may be concerned regarding the COVID-19 virus as you travel. Please know that at our hotel, while we have always provided a clean, well-maintained environment for your stay with us, during these times of need, we have increased our emphasis on cleaning and your welfare, to include:

- Using enhanced techniques to clean guest rooms after each guest stay. We are paying particular attention to high touch point areas, to include key cards, public area computers, elevator doors and buttons, door handles, locks and latches, light switches, desk surfaces, telephones, television remote controls, and bathroom fixture handles.
- Heightened sanitizing attention to common areas, such as the front desk, restaurant furniture, and lobby.
- Hand Sanitizers have been installed throughout the hotel at all elevator landings and entrance to the restaurant.

In support of COVID-19 precautions and the additional social distancing measures presented by the Government of Nova Scotia on March 15th, the Hotel will be taking the following steps:

- Effective Tuesday, March 17 our recreation facilities, will be closed. We will continue to follow the advice and guidance of Nova Scotia's Chief Medical Officer, updating you with any relevant information as it relates to our facility and you as our guests.
- Effective Wednesday, March 25, 2020 our restaurant will be closed. Please check with the front desk for local restaurants who are still offering takeout and delivery options.

Additionally, we recognize the importance of providing a quality breakfast to our hotel guests. Nonetheless, we must be considerate of your safety and recognize the potential for the transmittal of COVID-19 in our breakfast room and its offerings. It is with this concern in mind that we modified our breakfast requirements.

Rather than offering a buffet, we are offering:

- A "Grab & Go" bag with a whole piece of fruit, a bottle of water or juice drink, pre-wrapped breakfast bar, a pre-wrapped breakfast bread or pastry, and a napkin;

Please know that we value you trusting us to stay at our hotel. We are focused on your health and welfare. We know this is a trying time of uncertainty for everyone, but we will get through it. Take care of yourselves.

Thank you from the Staff & Management Team

